D3 USB Device Driver Setup Instructions



Setup for Windows 7 Users:

(Continue to page 4 for Windows Vista or page 8 for Windows XP setup instructions.)

Setup for Windows 7 Users:

- 1. The D3 software MUST be installed before connecting the D3
- 2. Connect the D3 device to the PC through the mini-USB cable.
- 3. Turn the D3 device power ON.
- 4. Windows 7 will then display the following dialog box.



5. The following Windows 7 dialog box is displayed.



(Note that COM3 is typical and can vary based on your hardware.)

- 6. Windows 7 has now automatically installed the USB device driver on the PC.
- 7. Restart the computer.

Troubleshooting for Windows 7 Users:

1. Left-click on Windows "Start" in the lower left-hand corner of the screen. Right-click on the "Computer", and then left-click on "Properties".



2. Left-click on the "Device Manager" task from the "System" window.

i⊉ System				
Control Panel + Syste	em and Security 👻 System	▼ 5	Search Control Pa	nel 👂
Control Panel Home	View basic information about	t your computer		•
Oevice Manager	Windows edition			
Remote settings	Windows 7 Ultimate			\frown
System protection	Copyright © 2009 Microsoft	Corporation. All rights reserved.	· /	
Advanced system settings				
	System			
	Rating:	System rating is not available		
	Processor:	Intel(R) Core(TM)2 Duo CPU	E6850 @ 3.00GHz	2.99 GHz
	Installed memory (RAM):	2.00 GB		
	System type:	64-bit Operating System		
	Pen and Touch:	No Pen or Touch Input is avail	able for this Display	
	Computer name, domain, and wo	orkgroup settings		
	Computer name:	Local		🚱 Change settings
	Full computer name:	Local		-
See also	Computer description:			
Action Center	Workgroup:	WORKGROUP		
Windows Update	Windows activation			
Performance Information and	Windows activation			
TUUIS	Product ID: 00426-065-328	5656-86298 Change product l	kev	genuine

3. Make sure that the D3 device is powered ON and connected to the PC. Expand the "Ports (COM & LPT)" node and right-click on the "Franklin Electric SubMonitor Data Download Device (COM3)", then select the "Update Driver Software..." option.

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File Action View Help	
Batteries	
E → Bisk drives	
🗈 📲 Display adapters	
DVD/CD-ROM drives	
E A Poppy disk drives	
Here Floppy drive controllers	
Pie Keybards	
E - [™] Mice and other pointing devices	
😟 🖳 Monitors	
⊕	
Ports (COM & LPT)	
Communications Port (COM1)	
Communications port (COM2)	
Printer Port (UPT1)	
Processors	
Sound, video and game controllers	
E Storage controllers	
System devices	
En Universal Serial Bus controllers	

4. Left-click on the "Search automatically for updated driver software" option to continue.



5. Left-click on the "Don't search online" option to continue.

- 6. Follow the Windows 7 prompts to continue.
- 7. When Windows has finished installing the driver, left-click on the "Close" button to close the dialog to complete the driver installation.

Setup for Windows Vista Users:

(Continue to page 8 for Windows XP setup instructions.)

- 1. The D3 software must be installed before connecting the D3. See D3 Installation and Operation Instructions.
- 2. Connect the D3 device to the PC through the mini-USB cable.
- 3. Turn the D3 device power ON.
- 4. Windows Vista will then present the following dialog box.



5. The following Windows Vista dialog box is also presented.



- 6. Windows Vista has now automatically installed the USB device driver on the PC.
- 7. Restart the computer.

Troubleshooting for Windows Vista Users:

1. Left-click on Windows "Start" in the lower left-hand corner of the screen. Then right-click on the "Computer", and then left-click on the "Properties" item.



2. Left-click on the "Device Manager" task from the "System" window.



3. Make sure that the D3 device is powered ON and connected to the PC. Expand the "Ports (COM & LPT)" node and right-click on the "Franklin Electric SubMonitor Data Download Device (COM3)", then select the "Update Driver Software..." option.

4. Left-click on the "Search automatically for updated driver software" option to continue.



- 5. Left-click on the "Don't search online" option to continue.
- 6. The following Windows Vista dialog prompts to continue.
- 7. When Windows has finished installing the driver, left-click on the [Close] button to close the dialog to complete the driver installation.

Setup for Windows XP Users:

- 1. The D3 software must be installed before connecting the D3. See D3 Installation and Operation Instructions.
- 2. Connect the D3 device to the Windows PC through the USB cable.
- 3. Turn the D3 device power ON.
- 4. The following Windows XP dialog pops up.



5. The following Windows XP dialog pops up.



(Note: COM3 is typical and can vary based on your hardware.)

- 6. Windows XP has automatically installed the USB device driver on your PC.
- 7. Restart the computer.

Troubleshooting for Windows XP Users:

- 1. If you have installed the D3 software but you are not able to transfer data from the D3 device, then perform the following steps.
- 2. Left-click on Windows "Start" button. Then right-click on "My Computer", and left-click on "Properties".



3. The "System Properties" dialog box pops up. Select the "Hardware" tab. Click [Device Manager] button from the "Hardware" tab.

System Res	tore Autom	atic Updates	Remote
General	Computer Name	Hardware	Advance
Device Manaj	per		
S Ihe	Device Manager lists al your computer. Use the E	I the hardware device Device Manager to ch	ance the
- biot	erties of any device.	renice in a logit to a	nange are
		Device M	inacer.
		0.00000	a nagon
Drivers			
Driv	er Signing lets vou make	sure that installed dr	wers are
con	patible with Windows. V	Vindows Update lets	you set up
how	Windows connects to V	Windows Update for	drivers.
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2	Driver Signing	Windows	Ipdate
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Hardware Pro	Driver Signing files dware profiles provide a rent hardware configura	way for you to set up	and store
Hardware Pro	Driver Signing files dware profiles provide a rent hardware configura	Windows U way for you to set up tions.	Ipdate and store
Hardware Pro	Driver Signing files dware profiles provide a rent hardware configura	Windows U way for you to set up tions.	and store
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4. In the "Device Manager" window, find "Franklin Electric SubMonitor Data Download Device (COM3)" under the "Ports (COM & LPT)" section.

🖴 Device Manager		
File Action View Help		
Local Batteries Gomputer Computer Jisk drives Disk drives Jisk dritek Jisk dr	Update Driver Disable Uninstall Scan for hardware changes	(>)
Launches the Hardware Update Wizard for the selected device.	Properties	

5. Right-click on "Franklin Electric SubMonitor Data Download Device (COM3)". Select "Update Driver..." in the drop menu.



6. The following "Hardware Update Wizard" dialog pops up. Select "Not this time" then select "Next" to continue. Select "Next" again to coninue.

Hardware Update Wizard		
	Welcome to the Hardware Update Wizard	
	Windows will search for current and updated software by looking on your computer, on the hardware installation CD, or on the Windows Update Web site (with your permission). <u>Read our privacy policy</u>	
Left Star	Can Windows connect to Windows Update to search for software?	
	○ Yes, this time only	
	Yes, now and every time I connect a device	
	💿 No, not this time	
	Click Next to continue.	
	< Back Next > Cancel	

7. Repeat the "Setup for Windows XP Users" steps 3, 4 and 5 above to finish the driver installation.