

D3 USB Device Driver Setup Instructions

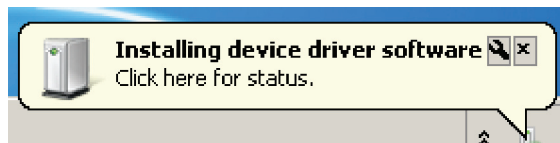


Setup for Windows 7 Users:

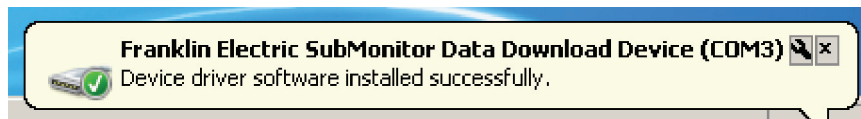
(Continue to page 4 for Windows Vista or page 8 for Windows XP setup instructions.)

Setup for Windows 7 Users:

1. The D3 software MUST be installed before connecting the D3
2. Connect the D3 device to the PC through the mini-USB cable.
3. Turn the D3 device power ON.
4. Windows 7 will then display the following dialog box.



5. The following Windows 7 dialog box is displayed.

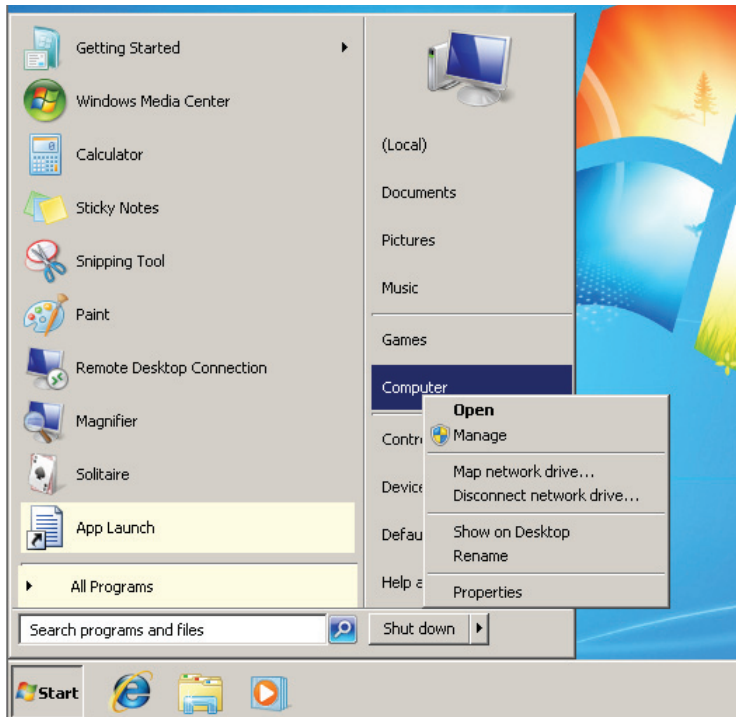


(Note that COM3 is typical and can vary based on your hardware.)

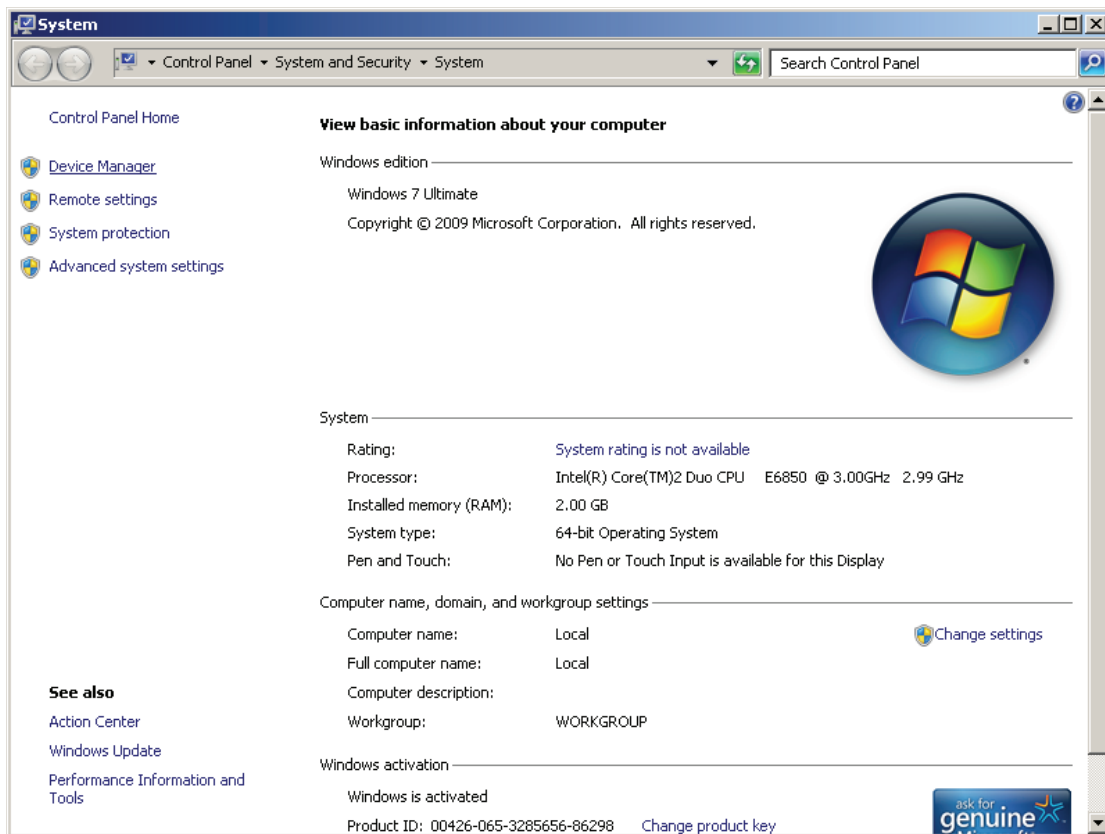
6. Windows 7 has now automatically installed the USB device driver on the PC.
7. Restart the computer.

Troubleshooting for Windows 7 Users:

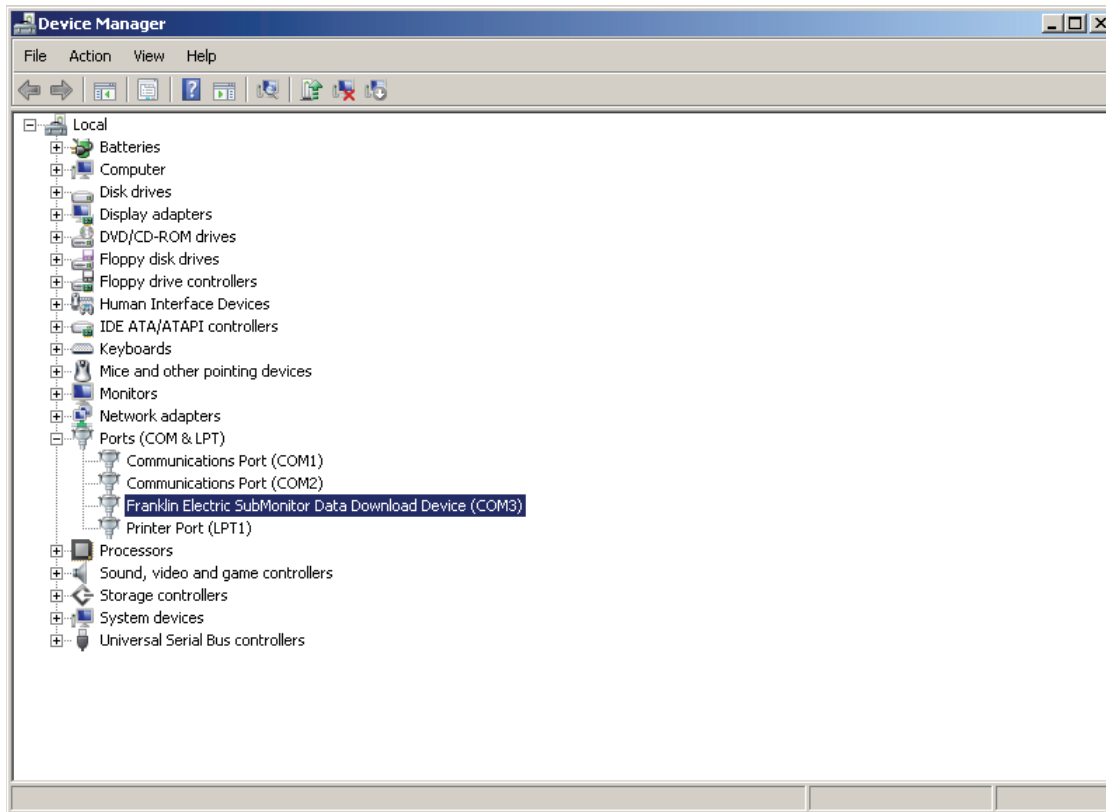
1. Left-click on Windows “Start” in the lower left-hand corner of the screen. Right-click on the “Computer”, and then left-click on “Properties”.



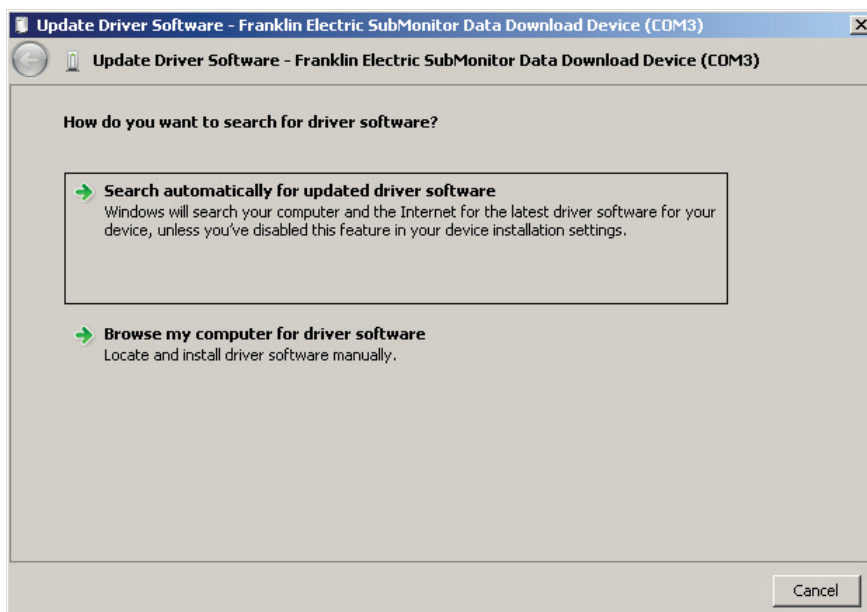
2. Left-click on the “Device Manager” task from the “System” window.



3. Make sure that the D3 device is powered ON and connected to the PC. Expand the “Ports (COM & LPT)” node and right-click on the “Franklin Electric SubMonitor Data Download Device (COM3)”, then select the “Update Driver Software...” option.



4. Left-click on the “Search automatically for updated driver software” option to continue.



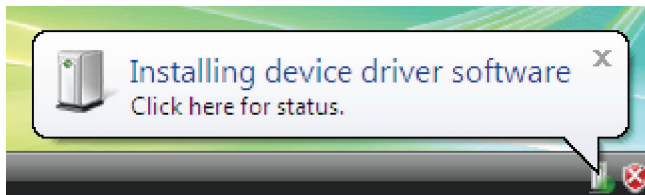
5. Left-click on the “Don't search online” option to continue.

6. Follow the Windows 7 prompts to continue.
7. When Windows has finished installing the driver, left-click on the “Close” button to close the dialog to complete the driver installation.

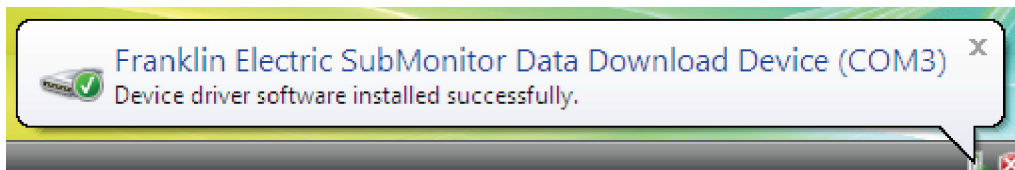
Setup for Windows Vista Users:

(Continue to page 8 for Windows XP setup instructions.)

1. The D3 software must be installed before connecting the D3. See D3 Installation and Operation Instructions.
2. Connect the D3 device to the PC through the mini-USB cable.
3. Turn the D3 device power ON.
4. Windows Vista will then present the following dialog box.



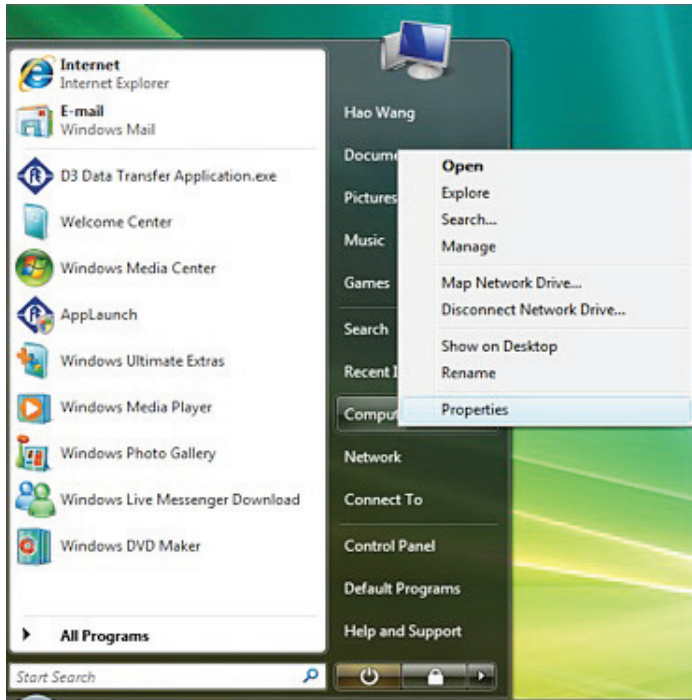
5. The following Windows Vista dialog box is also presented.



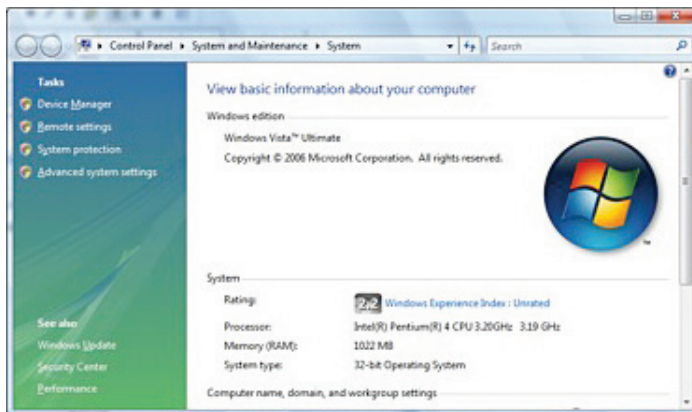
6. Windows Vista has now automatically installed the USB device driver on the PC.
7. Restart the computer.

Troubleshooting for Windows Vista Users:

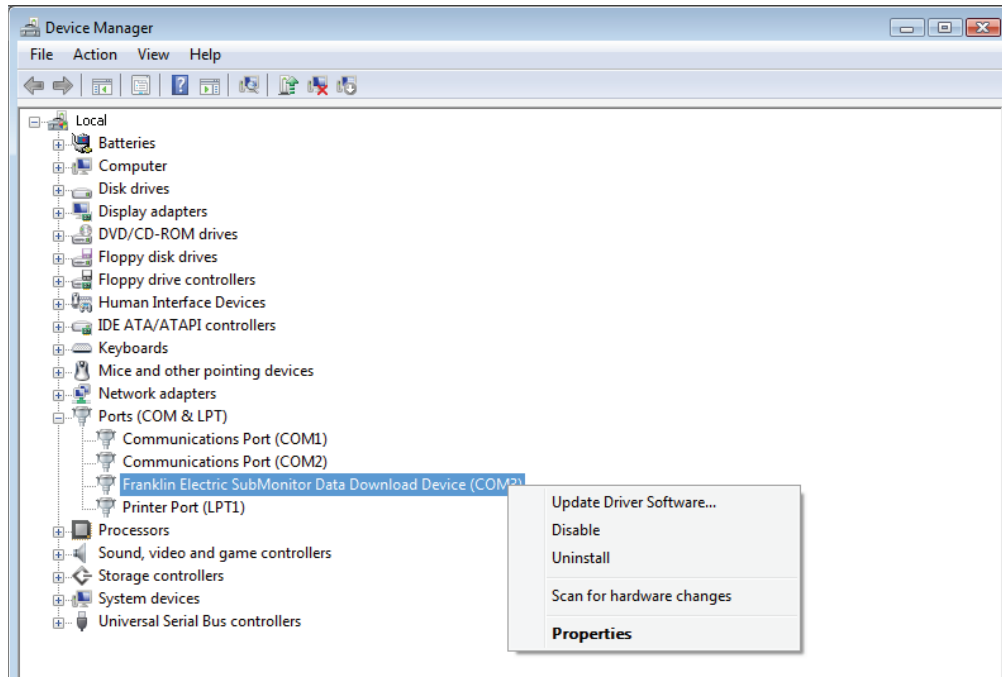
1. Left-click on Windows "Start" in the lower left-hand corner of the screen. Then right-click on the "Computer", and then left-click on the "Properties" item.



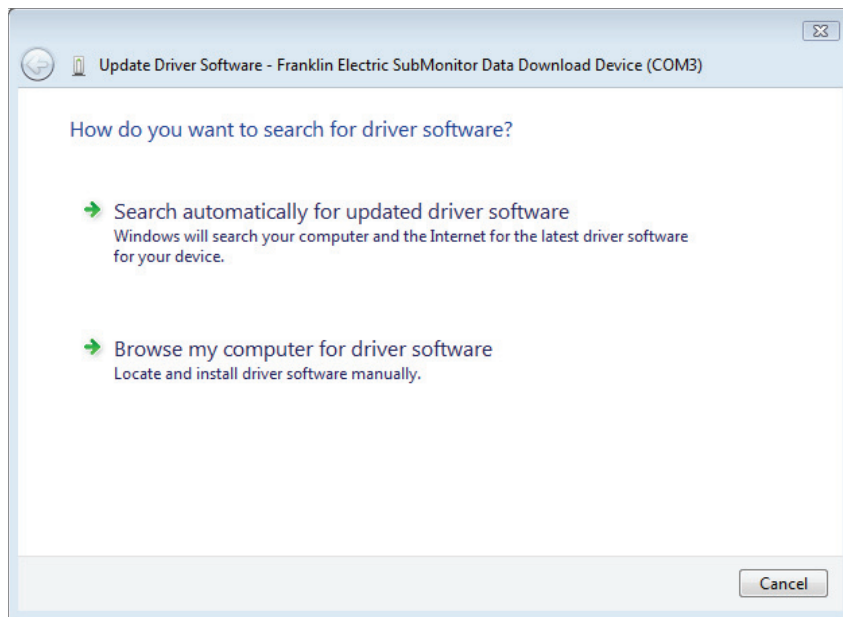
2. Left-click on the "Device Manager" task from the "System" window.



3. Make sure that the D3 device is powered ON and connected to the PC. Expand the "Ports (COM & LPT)" node and right-click on the "Franklin Electric SubMonitor Data Download Device (COM3)", then select the "Update Driver Software..." option.



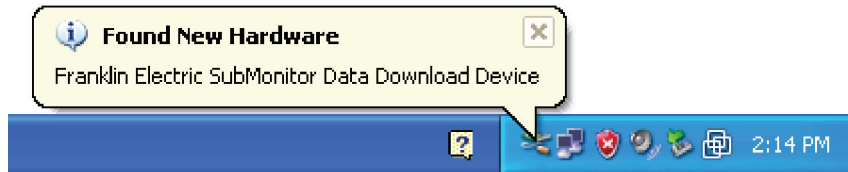
4. Left-click on the "Search automatically for updated driver software" option to continue.



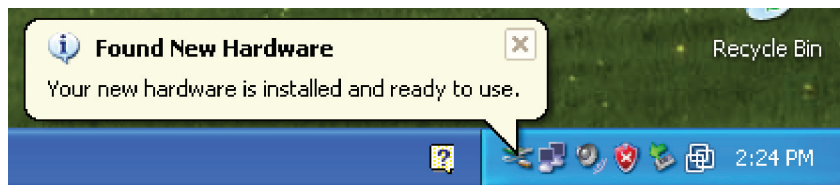
5. Left-click on the "Don't search online" option to continue.
6. The following Windows Vista dialog prompts to continue.
7. When Windows has finished installing the driver, left-click on the [Close] button to close the dialog to complete the driver installation.

Setup for Windows XP Users:

1. The D3 software must be installed before connecting the D3. See D3 Installation and Operation Instructions.
2. Connect the D3 device to the Windows PC through the USB cable.
3. Turn the D3 device power ON.
4. The following Windows XP dialog pops up.



5. The following Windows XP dialog pops up.



(Note: COM3 is typical and can vary based on your hardware.)

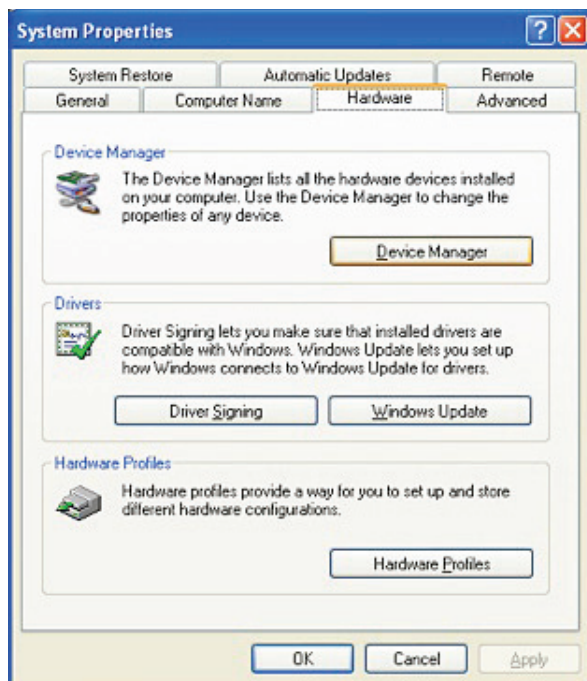
6. Windows XP has automatically installed the USB device driver on your PC.
7. Restart the computer.

Troubleshooting for Windows XP Users:

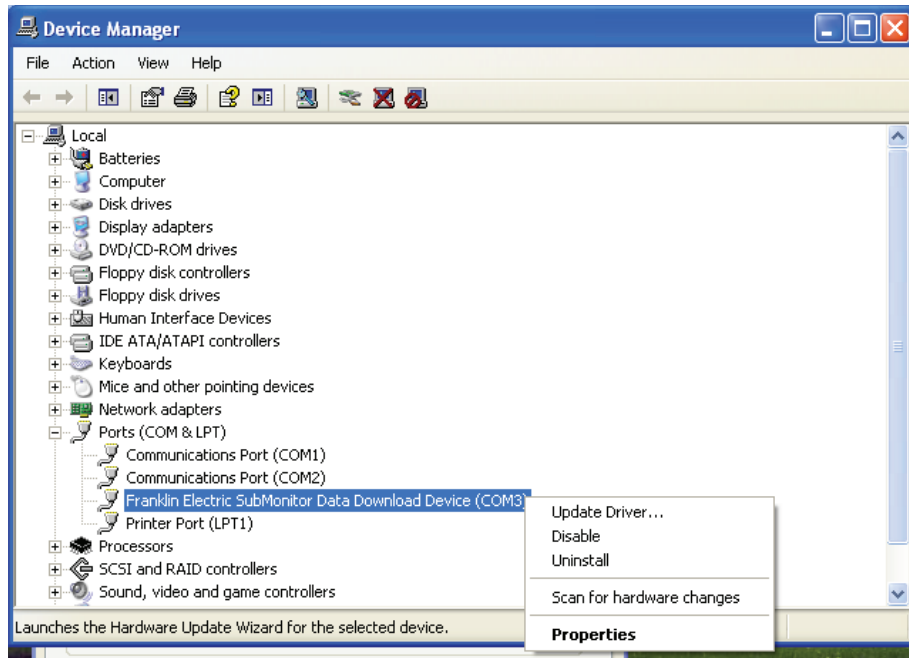
1. If you have installed the D3 software but you are not able to transfer data from the D3 device, then perform the following steps.
2. Left-click on Windows "Start" button. Then right-click on "My Computer", and left-click on "Properties".



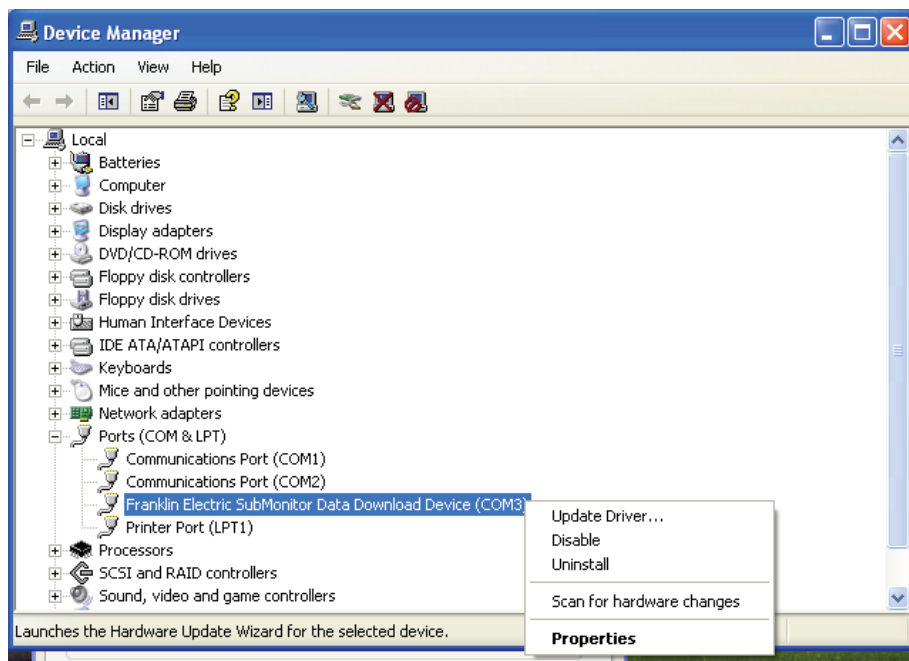
3. The "System Properties" dialog box pops up. Select the "Hardware" tab. Click [Device Manager] button from the "Hardware" tab.



- In the "Device Manager" window, find "Franklin Electric SubMonitor Data Download Device (COM3)" under the "Ports (COM & LPT)" section.



- Right-click on "Franklin Electric SubMonitor Data Download Device (COM3)". Select "Update Driver..." in the drop menu.



6. The following “Hardware Update Wizard” dialog pops up. Select “Not this time” then select “Next” to continue. Select “Next” again to continue.



7. Repeat the “Setup for Windows XP Users” steps 3, 4 and 5 above to finish the driver installation.